

Spanish Data Entry

Module: UK Clerical

Updated: May 09

Overview

A test incorporating both text and numbers in six fields to simulate a call centre environment.

Skills Measured

Speed
Accuracy
Copy typing

Recommended Applications

Call centre operatives required to quickly and accurately record information.

Complementary Tests

Spelling
Speed Typing
Audio Typing

Test Details

Question Presentation Type	Paper or Screen Based
Candidate Practice Available	Yes
Randomised Questioning	Yes
Available questions in pool	5-30
Number of questions pre-	N/A
Time Allowed	As above 5-30 mins
Average Time to Complete	As above 5-30mins

Sample Question

Account No. TSAN765
First Name Filepe
Surname Sanchez
Address Glorieta Ingeniero La Cierva 4
Address 2 28039 Madrid

Sample Results


Test Results For

Sue Salt

Summary

Test	Spanish Data Entry
Test Started At	05th Aug 2009 15:18
Test Finished At	05th Aug 2009 15:24
Test Taken ID	3082
Remote Test	No
Elapsed Time (s)	300
Total Characters Typed	643
Speed Characters Per Minute	129
Fields Completed Correctly	63
Errors	3
Accuracy Percentage	95
Speed Fields Per Minute	12
Speed Characters Per Hour	7740

Worldwide Percentile Score



Percentile 100 - against 1 results