

German Data Entry

Module: UK Clerical

Updated: May 09

Overview

A test incorporating both text and numbers in six fields to simulate a call centre environment.

Skills Measured

Speed
Accuracy
Copy typing

Recommended Applications

Call centre operatives required to quickly and accurately record information.

Complementary Tests

Spelling
Speed Typing
Audio Typing


Test Details

| | |
|------------------------------|-----------------------|
| Question Presentation Type | Paper or Screen Based |
| Candidate Practice Available | No |
| Randomised Questioning | Yes |
| Available questions in pool | 5-30 |
| Number of questions pre- | N/A |
| Time Allowed | As above 5-30 mins |
| Average Time to Complete | As above 5-30mins |

Sample Question

Account No. 83939
First Name Astrid
Surname Zurcher
Address Untergarten 21
Address 2 60329 Vaalermoor

Sample Results

| Test Results For | |
|--------------------------------------------------------------------------------------------------------------------------------|---------------------|
| Sue Salt | |
| Summary | |
| Test | German Data Entry |
| Test Started At | 05th Aug 2009 15:11 |
| Test Finished At | 05th Aug 2009 15:16 |
| Test Taken ID | 3080 |
| Remote Test | No |
| Elapsed Time (s) | 300 |
| Total Characters Typed | 592 |
| Speed Characters Per Minute | 118 |
| Fields Completed Correctly | 56 |
| Errors | 4 |
| Accuracy Percentage | 93 |
| Speed Fields Per Minute | 11 |
| Speed Characters Per Hour | 7080 |
| Worldwide Percentile Score | |
|  <p>Percentile 100 - against 1 results</p> | |