

French Data Entry

Module: UK Clerical

Updated: May 09

Overview

A test incorporating both text and numbers in six fields to simulate a call centre environment.

Skills Measured

Speed
Accuracy
Copy typing

Recommended Applications

Call centre operatives required to quickly and accurately record information.

Complementary Tests

Spelling
Speed Typing
Audio Typing



Test Details

Question Presentation Type	Paper or Screen Based
Candidate Practice Available	No
Randomised Questioning	Yes
Available questions in pool	5-30
Number of questions pre-	N/A
Time Allowed	As above 5-30 mins
Average Time to Complete	As above 5-30mins

Sample Question

Account No. Ffmar77
First Name Thierry
Surname Boisvert
Address 5, Bd Heurteloup
Address 2 06400 Cannes

Sample Results

Test Results For	
Sue Salt	
Summary	
Test	French Data Entry
Test Started At	05th Aug 2009 15:05
Test Finished At	05th Aug 2009 15:11
Test Taken ID	3079
Remote Test	No
Elapsed Time (s)	300
Total Characters Typed	639
Speed Characters Per Minute	128
Fields Completed Correctly	56
Errors	4
Accuracy Percentage	93
Speed Fields Per Minute	11
Speed Characters Per Hour	7680
Worldwide Percentile Score	
 Percentile 100 - against 1 results	
Organisation Percentile Score	
 Percentile 100 - against 1 results	