

# Dutch Data Entry

Module: UK Clerical

Updated: May 09

## Overview

A test incorporating both text and numbers in six fields to simulate a call centre environment.

## Skills Measured

Speed  
Accuracy  
Copy typing

## Recommended Applications

Call centre operatives required to quickly and accurately record information.

## Complementary Tests

Spelling  
Speed Typing  
Audio Typing

## Test Details

|                              |                       |
|------------------------------|-----------------------|
| Question Presentation Type   | Paper or Screen Based |
| Candidate Practice Available | Yes                   |
| Randomised Questioning       | Yes                   |
| Available questions in pool  | 5-30                  |
| Number of questions pre-     | N/A                   |
| Time Allowed                 | As above 5-30 mins    |
| Average Time to Complete     | As above 5-30mins     |

## Sample Question

**Account No.** TSAN765  
**First Name** Marloes  
**Surname** Van Oosten  
**Address** Pettelaarseweg 188  
**Address 2** 5126BW S-Hertogenborsch

## Sample Results

Test Results For

Sue Salt


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Summary

|                             |                     |
|-----------------------------|---------------------|
| Test                        | Spanish Data Entry  |
| Test Started At             | 05th Aug 2009 15:18 |
| Test Finished At            | 05th Aug 2009 15:24 |
| Test Taken ID               | 3082                |
| Remote Test                 | No                  |
| Elapsed Time (s)            | 300                 |
| Total Characters Typed      | 643                 |
| Speed Characters Per Minute | 129                 |
| Fields Completed Correctly  | 63                  |
| Errors                      | 3                   |
| Accuracy Percentage         | 95                  |
| Speed Fields Per Minute     | 12                  |
| Speed Characters Per Hour   | 7740                |

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Worldwide Percentile Score



Percentile 100 - against 1 results